Pembroke Regional Hospital Recognizes And Celebrates The Contributions Of Its Volunteers

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PEMBROKE – As a cap-off to National Volunteer Month, and in appreciation for all that they do, over half of the Pembroke Regional Hospital's nearly 200 volunteers gathered together to share a meal and be celebrated at Pembroke's Clarion Hotel on April 30th.

PRH volunteers include those in the Auxiliary who support Delta Bingo & Gaming in exchange for significant donations back to the hospital, their Executive, The Mural Café, Nevada ticket sales, and The Sunshine Gift Shop.

Others support various aspects of the hospital-based volunteer program through activities such as wayfinding, pet therapy, friendly visiting, recreation therapy, and additional services that help enhance the patient experience.

Volunteers also give their time to the hospital's Spiritual Care program, hold positions on the PRH Board and Board committees, and contribute improvement ideas through the Patient and Family Advisory Council and other advisory roles.

And finally, a large number of volunteers assist the PRH Foundation, not only with major fundraising activities but also in the capacity of ticket sellers, event coordination and more.

Speaking to those in attendance, PRH President and CEO Sabine Mersmann expressed that while not every volunteer has direct patient interaction, many are doing incredible work behind-the-scenes that has vital importance to the organization and the patient experience.

"Thanks to your contributions and the many hours you generously give to our hospital, we have the help we need to fundraise for equipment and other capital needs; we have the support we need for our patients, our programs and our services; we have the feedback we need to make improvements from the patient and family perspective; we have assistance in areas of governance, and we have enough resources to offer the full range of amenities to our patients, visitors and their families," Mrs. Mersmann said.

"You, our volunteers, are our ambassadors, our greeters, and many of the smiling faces that set the tone for people's healthcare experiences, and I want you to know you are valued."

Acknowledging that there are many worthy volunteer opportunities in the region, she added how grateful she is that each has chosen to give their time in support of PRH.

"What makes volunteers like yourselves so special is that you come from all walks of life, with one common goal – to make a contribution to those in our community by volunteering at our hospital and for that we are truly thankful."

As part of the dinner celebration, 16 volunteers were recognized for achieving long service milestones between five and 25 years of service and two special awards were presented.

PRH Auxiliary member Geraldine Levesque not only received a certificate and pin for 25 years of service, but she was also presented with the Auxiliary's *Life Membership Award* in recognition of her 25 years of exceptional service and dedication.

Outgoing Auxiliary Treasurer Helene Giroux was recognized for a total of 62 years of service at Pembroke Regional Hospital – first, as a dedicated employee who retired from the hospital's Finance department after 47 years of service, and most recently, as Auxiliary Treasurer, a position she held from 2009 to April of this year.

If you are interested in volunteering in some capacity at the Pembroke Regional Hospital, please consider calling:

PRH Auxiliary (613) 732-3675, extension 6169 PRH Foundation (613) 732-3675, extension 7408 Volunteer Services (613) 732-3675, extension 7103

FOR MORE INFORMATION, PLEASE CONTACT: Carolyn Levesque, Public Affairs and Communications Coordinator Pembroke Regional Hospital (613) 732-3675, ext. 6165 / carolyn.levesque@prh.email

Long Service Recognition

5 Years of Service:

Ambrose Burnett (PRH Auxiliary – Nevada Tickets)
Carol Campbell (PRH Auxiliary – Mural Café)
Shelly Dumouchel (PRH Auxiliary – Mural Café)
Dawna Leach (PRH Auxiliary – Sunshine Gift Shop)
Bob Maika (PRH Auxiliary – Nevada Tickets)
Wendy Orcutt (PRH Auxiliary – Mural Café and Sunshine Gift Shop)
Rebecca Paulsen (PRH Board of Directors)
Janet Schultze-Jones (PRH Auxiliary – Mural Café)
Victoria Sweet (PRH Foundation – Black & White Gala) - ABSENT

10 Years of Service:

June Carmody (PRH Auxiliary – Mural Café)
Jane Dougherty (PRH Auxiliary – Mural Café)
Rita Fox (PRH Auxiliary – Delta Bingo & Gaming and Nevada Tickets)
Judy Hill (PRH Auxiliary – Sunshine Gift Shop)
Veletta Leblanc (PRH Auxiliary – Sunshine Gift Shop)
Donna Rielly (PRH Auxiliary – Sunshine Gift Shop)

25 Years of Service:

Geraldine Levesque (PRH Auxiliary – Mural Café, Sunshine Gift Shop and Delta Bingo & Gaming)